



# Pembroke IT Guide

## Vincent's introduction to IT @ Pembroke



Hello! I'm Vincent, the JPC IT officer. This is a leaflet about the IT-related stuff you might find useful. This file can be found on the JP website ([pem-jp.co.uk](http://pem-jp.co.uk)) if you don't fancy typing in the links!

### Internet

Ethernet is recommended over WiFi. If you don't have an Ethernet port on your laptop, a USB-Ethernet adaptor can be purchased from plodge.

Two 'WiFi's are available in Pembroke: **PEM-Member** and **eduroam**. PEM-Member is only for Pembroke, whereas eduroam is for around the University (and even other universities, including some overseas!)

#### **PEM-Member**

*Password: ad0615f1d0*

It'll take you through registering your device.

The registration is automated so it should take 5 minutes maximum to register, after which you should be able to use the WiFi!

#### **eduroam**

*Go to: <https://tokens.csx.cam.ac.uk/>*

1) Log in to Raven

2) You will receive an eduroam identifier (which is your Cambridge email address) and the network access token, which is 16 lowercase alphabetic characters.

3) When you connect to eduroam it will ask for a username and a password, so enter the identifier (including @cam.ac.uk) and the token from the website, and you should be good to go.

If your computer/phone is stolen or someone else finds out what your network access token is, you should change your access token on the same website. All other devices using the old access token will need to be updated with the new one.

(More information on: <https://help.uis.cam.ac.uk/devices-networks-printing/network-services/wireless/eduroam/eduroam-for-cambridge-users>)

### Email

IMAP is strongly recommended, although POP is available.

Whichever email client you're using, select manual setting and use the following settings:

Incoming server: [imap.hermes.cam.ac.uk](http://imap.hermes.cam.ac.uk)

Security: secure connection required, STARTTLS/SSL

Port: 143 (IMAP + STARTTLS), 993 (IMAP + SSL)

Outgoing server: [smtp.hermes.cam.ac.uk](http://smtp.hermes.cam.ac.uk)

User ID: your CRSid

Security: secure connection required, STARTTLS

Port: 587 (if this doesn't work try 25 and 465)

For more specific instructions visit: <https://help.uis.cam.ac.uk/email-telephony-and-collaboration/email/hermes/mua-settings>

## **Printing**

There are printers in the Computer room in Foundress, and a small one in the library. You can print from one of the college printers and use your CamCard (or log in with your CR-Sid) to print.

The prices are being negotiated between the JPC and the College now, but at the moment the prices are around 6p per page, and it's normally cheaper to print in one of the departments. If you want to do a large amount of printing, the Engineering Department is a good shout. (<http://itservices.eng.cam.ac.uk/services/printing-services/>)

### **Printing from your laptop**

#### ***If you use a Mac***

Follow this video guide: <https://help.uis.cam.ac.uk/devices-networks-printing/ds-print/users/HowCanIprint/ds-printmac>

#### ***If you use Windows***

1) Download the file on <https://help.uis.cam.ac.uk/devices-networks-printing/ds-print/users/HowCanIprint/downloads/DSPrint.exe>

2) If Windows doesn't like it, click on 'More info' and 'Run anyway'

3) Follow the on-screen wizard to select the printers you want to use and complete the installation.

(More information on: <https://help.uis.cam.ac.uk/devices-networks-printing/ds-print/users/HowCanIprint/ds-printwin>)

Hope this helps!

Vincent